

Overview – Changes to Agreement Terms and Guidelines for Cooperation with Azets Insight A/S

This document provides an overview of the key amendments to the Terms & Guidelines.

The changes listed below take effect on 1st May 2025.

Section	Brief description
Introduction	Reference to request current terms via e-mail/phone replaced by link to Azets' Trust Centre.
1	Definitions: 'Supplier' changed to 'Service Provider'.
2.9	Anti-money laundering start-up fee: Text partially retained under 2.8, and partially moved to 12.16 (under Fee, Time Consumption and Expenses).
2.10	Compliance fee: Moved from 2.10 to 12.15 (under Fee, Time Consumption and Expenses).
2.4	The provision regarding Customer's ongoing control of Supplier's work has been deleted.
5.1	The provision regarding Customer's instruction and control responsibility has been clarified.
10	Section title: Section title changed from "Registration Systems" to "Systems".
10.7	Clause on EPOS payroll system (ISAE 3402) deleted. New 10.7 states browser compatibility.
10.8	Systems: New text regarding the use of artificial intelligence (AI) in support of services.
11.3.1	Availability: Wording changed from "available around the clock" to "continuously available", adding reference to operational disturbances.